## AGQR CERTIFICATIONS PRIVATE LIMITED

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## **OPENNESS POLICY**

AGQR CERTIFICATIONS PRIVATE LIMITED (AGQR) operates a policy of openness in relation to its auditing procedures, certification procedures, types of management systems and geographical operating areas and information relating to these is available on reasonable request.

Information relating to the granting, maintaining, renewing, suspending, reducing the scope of, or withdrawing of certifications is available on reasonable request. Where requested, **AGQR** confirms the validity of a given certificate issued by itself.

**AGQR** maintains a list of valid certificates issued to its clients which is available on reasonable request.

However we also respect the confidentiality of our customers and therefore cannot disclose details of information obtained or created during the performance of certification activities except to relevant legal or accreditation bodies.